

Frequently Asked Questions (F.A.Q.)

Q: What do I have to do to buy a car?

A: Once reaching a sales agreement, fax (+39 0546 620393) or email (mconsolini@moreno.it) a copy of both sides of a valid Identity document, your Tax Code and the T2120 form available at this website in the Form's section. You will then receive the completed sales contract, which must be signed where highlighted and sent back together with the copy of the bank transfer receipt relative to the deposit made to the bank account indicated in the contract.

Q: What if I need to trade-in my used car?

A: No problem, we can evaluate your used car. Of course we need to know the exact model, the cylinders and the conditions of the interiors, the mileage and whether it has been serviced regularly, and that all the relative documentation is in order etc etc... Furthermore, we will need to see the car, if it is not possible to bring it here to the Moreno dealer, send digital photos of the car via email to mconsolini@moreno.it. The car must be left with us when you pick up your new car.

Q: What if I need finance?

A: Once having defined the amount to be financed and the exact payment rates, fax (+39 0546 620393) or email (mconsolini@moreno.it) a copy of both sides of a valid Identity document, your Tax Code, a copy of your latest pay slip for employees or your latest tax return form for the self-employed and all relative bank details (in Italy ABI CAB and Account Number) where payments shall be debited. You will then receive the financing contract either by fax or email, which is to be signed where highlighted and sent back to us. In just a few days you will get the result of your financing application.

Q: When must I pay the deposit on the car?

A: The deposit must be paid 4 working days before picking up the car. The deposit may be made by bank cheque, bank draft or bank transfer. Cash payments for amounts of over €1,500.00 (as per legislative dispositions) or "Banco Posta" Italian post-office cheques will not be accepted.

Q: Can I book a car?

A: Yes, but only after paying a confirmation deposit.